

Provider Bulletin

New Hampshire Medicaid

April 3, 2020

Updated Telehealth Guidance from Fee-for-Service and MCOs

A comprehensive telehealth bulletin for enrolled NH Medicaid providers is now posted: Provider Bulletin - Telehealth Informational Bulletin. The telehealth policies outlined in this bulletin apply to both the fee-for-service program and the three Managed Care Organizations (MCOs): AmeriHealth Caritas New Hampshire, NH Healthy Families, and Well Sense Health Plan.

If you have questions about this notice, please contact the NH Medicaid Provider Call Center at 1-866-291-1674 or email NHProviderRelations@conduent.com. Further bulletins will be issued as telehealth implementation continues during this state of emergency.

Thank you, NH Medicaid Provider Relations