



STATE OF NEW HAMPSHIRE  
DEPARTMENT OF HEALTH AND HUMAN SERVICES

New Hampshire Medicaid Program

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**To:** All NH Medicaid Enrolled Providers of Private Duty Nursing Services  
**From:** NH Division of Medicaid Services  
**Date:** November 19, 2020  
**Subject:** **Important changes to billing for Private Duty Nursing Services**

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**What is changing?**

Effective with dates of service beginning December 1, 2020, private duty agencies are now directed to bill services in hourly increments ending the practice of rounding up hours. This means that agencies shall bill in increments of 15 minutes, i.e. 2 hours and 15 minutes, 2 hours and 30 minutes etc.

This change will allow agencies to collect accurate payments for time spent providing direct care.

Authorization for private duty nursing will continue to be issued in hour units in accordance with the National Correct Coding Initiative for procedure codes S9123 and S9124 and their respective modifiers.

The current NH Medicaid contracted Managed Care Plans will also be implementing this change.

**Questions?**

If you have any questions regarding this notice, contact Sandy Davidson in the Division of Medicaid Services by e-mail at [Sandra.Davidson@dhhs.nh.gov](mailto:Sandra.Davidson@dhhs.nh.gov).

Please contact NH Medicaid Provider Relations at 1-866-291-1674 for claims questions or requests for billing information.

CC: Program Integrity  
Kathleen Donovan - Conduent