

STATE OF NEW HAMPSHIRE DEPARTMENT OF HEALTH AND HUMAN SERVICES

New Hampshire Medicaid Program

To: All NH Medicaid Enrolled Providers

From: NH Medicaid Provider Relations

Date: March 31, 2023

Subject: New Hampshire Medicaid Adult Dental Benefit Effective 4/1/23

Please be advised that the New Hampshire Medicaid Adult Dental Benefit (Adult New Hampshire Smiles Program) is effective 4/1/23. NH Medicaid is notifying all providers of this program update so that you may assist members with accessing dental benefits as appropriate.

Dental services will be available to all Medicaid eligible adults. Medicaid members enrolled in an MCO will automatically be enrolled with the adult dental benefit care management vendor and will receive a member identification card and handbook within the first weeks of April from DentaQuest. Detailed benefit information can be located at: Medicaid Dental Services: New Hampshire Smiles Program for Adults | New Hampshire Department of Health and Human Services (nh.gov). Members that are not enrolled with an MCO, will have their dental services covered on a fee-for-service basis.

To find a dental provider or seek additional benefit information, members can call 844-583-6151, TTY 800-466-7566. Agents are available Monday – Wednesday 8 am to 8 pm and Thursday/Friday 8 am to 5 pm ET.

Any dental providers who would like to enroll in the NH Medicaid Adult Dental benefit should contact DentaQuest's network development department at 855.873.1283 or email NetworkDevelopment@dentaquest.com.

If there are any questions on this notice, please contact Sarah Finne, DMD, Medicaid Dental Director at (603) 271-9217.

Thank you,

NH Medicaid Provider Relations