



Xerox State Healthcare 2 Pillsbury Street Suite 200 Concord, NH 03301

MEMORANDUM

TO: All Interpreters
FROM: Xerox and NH Medicaid
DATE: February 2015
SUBJECT: Interpreter Codes, Descriptions, and Guidelines for Various Billing Scenarios

Changes have been made to the billing codes and descriptions for interpreter services in order to simplify and clarify how the codes are to be used. Billing guidelines and requirements for various scenarios are also presented in order to respond to common inquiries that have been received regarding the provision of, and billing for, interpreter services.

Codes and Descriptions:

Effective December 1, 2014, please utilize the codes and modifiers below based on the code descriptions. Please be sure to use the correct modifiers which distinguish sign vs. language, events vs. additional 15-minute units, and second event/same day services. Please note that some of these are new descriptions and modifiers.

Table with 6 columns: CODE/Description, MODIFIER 1, MODIFIER 2, MODIFIER 3, RATE/UNIT, MAXIMUMS. It lists various T1013 codes for sign and language interpretation events and units with their respective modifiers and rates.



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(Interpreter Codes, December 2014, continued)

Guidelines:

Please note the following guidelines and requirements for the billing of interpreter services:

- Only face-to-face interpretation is covered by NH Medicaid. Do not bill NH Medicaid for non-face-to-face interpretation such as telephone calls to set up appointments, or travel time.
- The calculation of time begins 15 minutes before the scheduled appointment time (w/ patient present), even if face-to-face interpretation is not occurring.
- Because interpreter services are considered to be an "event," if the interpreter is at a provider's location for a block of time with multiple recipients, the event can be billed for each recipient, even if this could total 8 hours in a 2 hour block of time.
- It is allowable to bill for services for a recipient in the morning and again in the afternoon. This must be billed using a U2 modifier
- If a recipient goes to multiple appointments, e.g., 10 minutes down the street, or 5 minutes down the hall, each appointment is a new event and can be billed with the event code by the interpreter. A U2 modifier is required when submitting the claim.

For billing information or questions, please contact Xerox Provider Relations at 1-866-291-1674 or nhproviderrelations@xerox.com.