



Nicholas A. Toumpas  
Commissioner

Kathleen A. Dunn  
Associate Commissioner

**STATE OF NEW HAMPSHIRE**  
**DEPARTMENT OF HEALTH AND HUMAN SERVICES**  
**OFFICE OF MEDICAID BUSINESS AND POLICY**

129 PLEASANT STREET, CONCORD, NH 03301-3857  
603-271-9422 1-800-852-3345 Ext. 9422  
Fax: 603-271-8431 TDD Access: 1-800-735-2964 www.dhhs.nh.gov

**IMPORTANT NOTICE PLEASE READ**  
**CHANGE IN MEDICAID BENEFITS**

July 2013

Dear NH Medicaid Client:

Since March 2012 NH Medicaid has had a 4-visit limit on emergency room visits. NH Medicaid has removed the 4-visit limit on visits to the emergency room (ER). If you were on Medicaid between March 2012 to the present and paid for an ER visit, the hospital may return some or all of your payment.

It's important that you use the ER when you think your health is in immediate danger. Please see your doctor for common illnesses like a cold. If you need help finding a doctor or have a question we can help.

Please call Medicaid Client Services toll free at 1-800-852-3345, extension 4344 or for out of state call 1-603-271-4344.

Sincerely,

A handwritten signature in cursive script that reads "Kathleen A. Dunn".

Kathleen A. Dunn, MPH  
Associate Commissioner