



STATE OF NEW HAMPSHIRE
DEPARTMENT OF HEALTH AND HUMAN SERVICES

New Hampshire Medicaid Program

To: NH Medicaid Providers

From: NH Medicaid's Fee-for-Service Program

Date: January 8, 2020

Subject: The 2020 Annual CPT/HCPC Code and Modifier Update Release Expected Mid-January

The 2020 Annual CPT/HCPC Code and Modifier Update (Annual Code Update) will be released mid-January with an effective date of January 1, 2020. This will apply to NH Medicaid's fee-for-service program and the Managed Care Organizations (MCOs). Please note, the MCOs are contractually required to honor the January 1, 2020 update. The update is expected to be in the MMIS mid-January 2020. Until the update is completed, providers can either:

- 1) Hold claims until notified that the 2020 Annual Code Update is completed in the MMIS; or
- 2) Submit claims, which will be processed with the CPT/HCPC data that is in effect in the MMIS on the date the claim is processed. After the 2020 Annual Code Update is completed, the MMIS should identify and correct previously adjudicated claims (with DOS 01/01/2020 and later) impacted by the 2020 update.

New codes in the 2020 Annual Code Update – Claims denied on or after 01/01/2020 that have a new procedure code found in the 2020 Annual Code Update should be automatically re-processed by the MMIS for potential payment.

Codes terminated in the 2020 Annual Code Update - Any claims paid for terminated codes, with DOS beginning 01/01/2020, should be automatically re-processed and recouped. An Accounts Receivable will be created in the MMIS to recoup the amount paid. Providers may re-bill for services that are billable under a substitute code if appropriate.

A follow-up provider notice will be issued when the NH Medicaid MMIS 2020 Annual Update is completed.

Please contact the NH Medicaid Provider Relations Call Center at 866-291-1974 if you have questions.