



STATE OF NEW HAMPSHIRE
DEPARTMENT OF HEALTH AND HUMAN SERVICES

New Hampshire Medicaid Program

To: All NH Medicaid Providers

From: NH Medicaid Provider Relations

Date: September 26, 2023

Subject: Medicaid Restored for Members Eligible through Ex Parte

New Hampshire Department of Health and Human Services will reinstate Medicaid insurance for 3,176 people, including 1,351 children, based on new eligibility guidance from the federal government on ex parte renewals. Coverage will be retroactive to the date the individual was disenrolled, which could be as early as April 1, 2023. Any period of retroactive coverage for members who have had coverage reinstated will be provided through Medicaid Fee-for-Service.

Members will be provided guidance to seek reimbursement for any Medicaid-eligible medical bills incurred during the period during which they were closed. **Medicaid providers will be able to bill Fee-for-Service Medicaid for services on dates of service during this period for which the member is retroactively covered.** In the event the provider is unable or unwilling to reimburse the member directly for payment for Medicaid-eligible services during this closure period, the member will be asked to submit a form to the Department to request direct payment for these bills. Provider signature is requested on the form to indicate that the provider will not reimburse the member for their payment made to the provider. The Department appreciates provider cooperation in working with any NH Medicaid members that may be seeking reimbursement.

For members that also have Medicare:

Providers that have already billed Medicare and received Medicare payment will need to submit claims directly to Fee-for-service with the Medicare explanation of benefit for payment of patient co-pays or deductibles, not already paid by or reimbursed to the Medicaid member, as these claims will not crossover directly from Medicare.

If you have any questions or concerns regarding this note, New Hampshire Provider Relations is available between the hours of 8:00 AM and 5:00 PM, Monday through Friday at (603) 223-4774 or (866) 291-1674 Toll-Free or via email at nhproviderrelations@conduent.com.

Thank you,

NH Medicaid
Provider Relations